


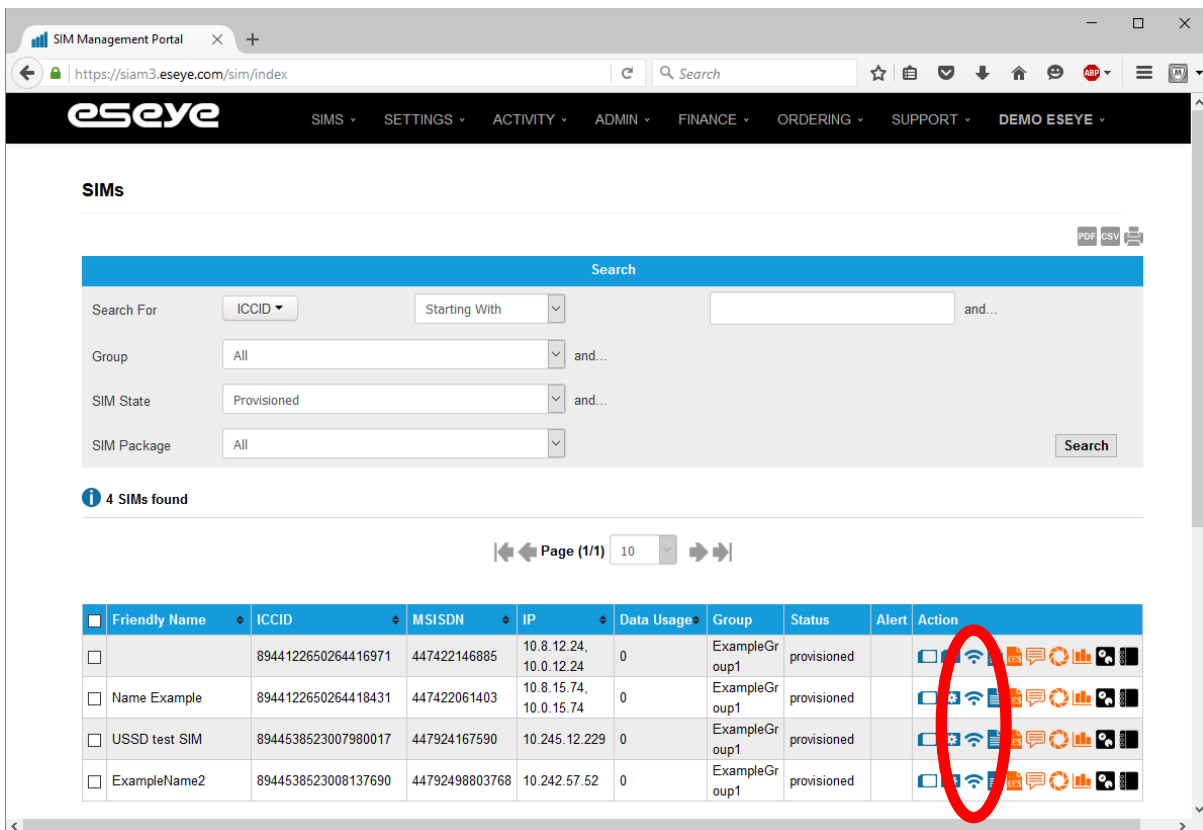
How to unsuspend a SIM card

Unsuspending SIM cards can be achieved through SIAM. Unsuspending a SIM card makes it able to authenticate on the network again, and use available SIM services. It can only be achieved after the SIM card has been suspended for two hours.





To unsuspend multiple SIM cards see, [How to bulk unsuspend SIM cards](#).

To terminate a SIM card (terminating a SIM stops the SIM card from authenticating on a network, and will incur cancellation costs if the SIM is still in contract) see, [How to terminate a SIM card](#) or [How to bulk terminate SIM cards](#).

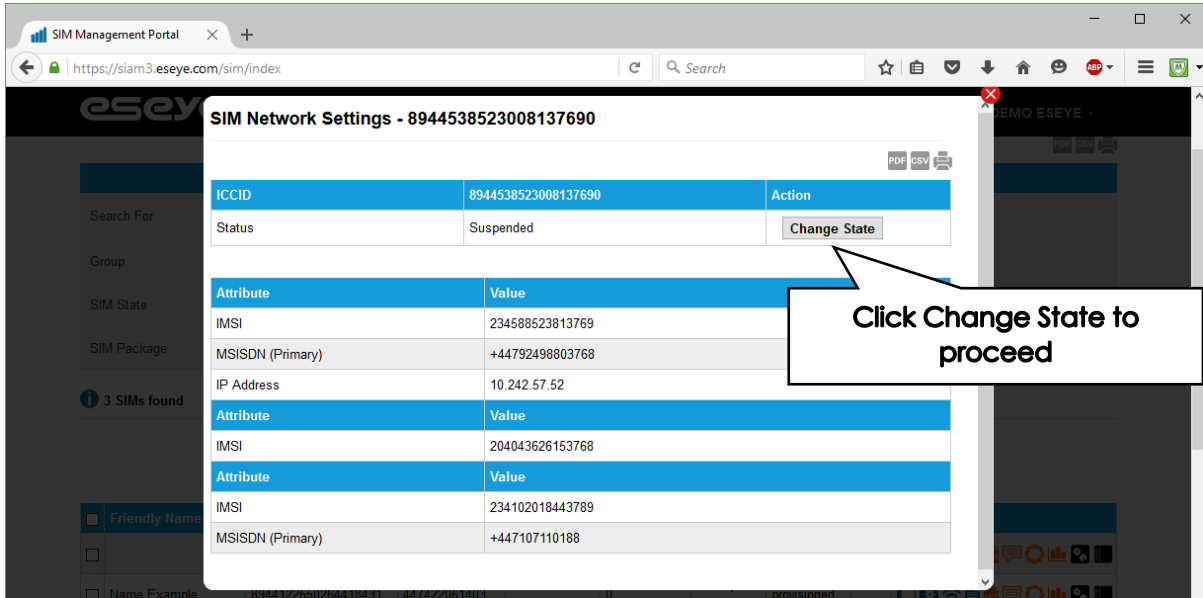
This is found at SIMS > SIMs List > Action > :



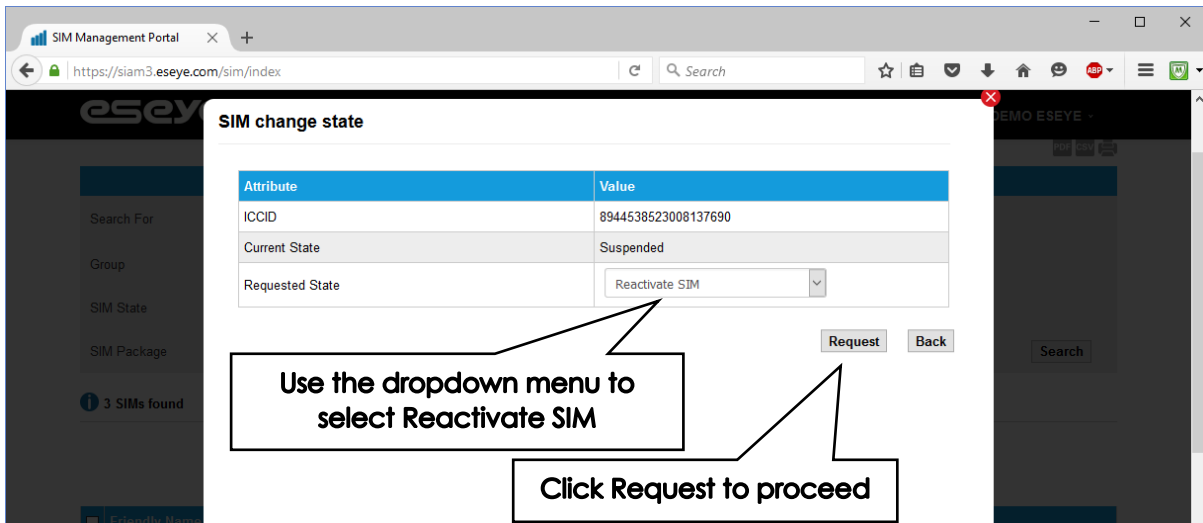
The screenshot shows the SIM Management Portal interface. At the top, there is a navigation bar with the ESEYE logo and menu items: SIMS, SETTINGS, ACTIVITY, ADMIN, FINANCE, ORDERING, SUPPORT, and DEMO ESEYE. Below the navigation bar, the main content area is titled "SIMs". There is a search bar with filters for "Search For" (set to ICCID), "Starting With", "Group" (set to All), "SIM State" (set to Provisioned), and "SIM Package" (set to All). A "Search" button is located to the right of these filters. Below the search filters, it indicates "4 SIMs found". There is a pagination control showing "Page (1/1)" with a "10" items per page selector. The main table lists SIMs with columns: Friendly Name, ICCID, MSISDN, IP, Data Usage, Group, Status, Alert, and Action. The Action column contains several icons, including a Wi-Fi icon which is circled in red. The table contains four rows of SIM data.

☐	Friendly Name	ICCID	MSISDN	IP	Data Usage	Group	Status	Alert	Action
☐		8944122650264416971	447422146885	10.8.12.24, 10.0.12.24	0	ExampleGroup1	provisioned		
☐	Name Example	8944122650264418431	447422061403	10.8.15.74, 10.0.15.74	0	ExampleGroup1	provisioned		
☐	USSD test SIM	8944538523007980017	447924167590	10.245.12.229	0	ExampleGroup1	provisioned		
☐	ExampleName2	8944538523008137690	44792498803768	10.242.57.52	0	ExampleGroup1	provisioned		

If successful the SIM Network Settings will appear:



If successful the SIM change state form will appear:



If successful the following message will appear:

